

Privacy policy

General information

This privacy policy contains detailed information about what happens to your personal data when you visit our website www.Fiveway.eu. Personal data is any data that can be used to identify you personally. When processing your data, we adhere strictly to the statutory provisions, in particular the General Data Protection Regulation ("GDPR"), and attach great importance to ensuring that your visit to our website is absolutely secure.

Responsible body

The data protection officer responsible for the collection and processing of personal data on this website is

Name: Fiveway Owner Robert Jahnel
Street, house number: Ritzerstraße 28
Postcode, City: 91054, Erlangen
Country: Germany
E-mail: support@fiveway.eu
Phone: +49 9131 9177 305

Access data (server log files)

When you visit our website, we automatically collect and store access data in so-called server log files, which your browser automatically transmits to us. These are

- Browser type and browser version of your PC
- Operating system used by your PC
- Referrer URL (source/reference from which you came to our website) - Host name of the accessing computer
- Date and time of the server request
- the IP address currently used by your PC (in anonymised form if necessary)

As a rule, it is not possible and not intended for us to make a personal reference. The processing of such data is carried out in accordance with Art. 6 para. 1 lit. f GDPR to protect our legitimate interest in improving the stability and functionality of our website.

Cookies

We use cookies to make your visit to our website more attractive and to enable the use of certain functions. These are small text files that are stored on your end device. Cookies cannot execute programmes or transmit viruses to your computer system.

Cookies that are required to carry out the electronic communication process or to provide certain functions that you have requested are stored on the basis of Art. 6 para. 1 lit. f GDPR. We have a legitimate interest in the storage of cookies for the technically error-free and optimised provision of our services. Insofar as other cookies (e.g. cookies for analysing your surfing behaviour) are stored, these are treated separately in this privacy policy.

Most of the cookies we use are so-called "session cookies". They are automatically deleted at the end of your visit. Other cookies remain stored on your end device until you delete them. These cookies enable us to recognise your browser on your next visit.

You can set your browser so that you are informed about the setting of cookies and only allow cookies in individual cases, exclude the acceptance of cookies for certain cases or in general and activate the automatic deletion of cookies when closing the browser. If cookies are deactivated, the functionality of this website may be restricted.

Web analysis tools and advertising

Social media

1.1 Facebook plugins (Like & Share button)

Plugins of the social network Facebook, provider Facebook Inc, 1 Hacker Way, Menlo Park, California 94025, USA, are integrated on our website ("Facebook"). You can recognise the Facebook plugins by the Facebook logo or the "Like" button on our website. You can find an overview of the Facebook plugins here:

https://developers.facebook.com/docs/plugins/?locale=de_DE.

In order to increase the protection of your data when you visit our website, the Facebook plugins are not integrated into the page without restrictions, but only using an HTML link (so-called "Shariff" solution from c't). This integration ensures that no connection to the Facebook servers is established when a page of our website containing such plugins is accessed. Only when you click on the Facebook button will a new window open in your browser and call up the page of Facebook, where you can click the Like or Share button.

Information about the purpose and scope of the data collection and the further processing and use of the data by Facebook as well as your rights in this regard and setting options for protecting your privacy can be found in Facebook's privacy policy at: <https://de-de.facebook.com/privacy/explanation>.

1.2 Instagram plugin

Functions of the Instagram service are integrated on our pages. These functions are offered by Instagram Inc, 1601 Willow Road, Menlo Park, CA 94025, USA ("Instagram"). The plugins are labelled with an Instagram logo, for example in the form of an "Instagram camera". An overview of the Instagram plugins and their appearance can be found here:

<http://blog.instagram.com/post/36222022872/introducing-instagram-badges>

In order to increase the protection of your data when you visit our website, the Instagram plugins are not integrated into the page without restrictions, but only using an HTML link (so-called "Shariff" solution from c't). This integration ensures that no connection to the Instagram servers is established when a page of our website containing such plugins is accessed. Only when you click on the Instagram button will a new browser window open and call up the Instagram page.

For information on the purpose and scope of data collection and the further processing and use of data by Instagram, as well as your rights in this regard and setting options to protect your privacy, please refer to Instagram's privacy policy at: <https://instagram.com/about/legal/privacy/>.

1.3 LinkedIn plugin

Our website uses functions of the LinkedIn network. The provider is LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA ("LinkedIn").

In order to increase the protection of your data when you visit our website, the LinkedIn plugins are not integrated into the page without restrictions, but only using an HTML link (so-called "Shariff" solution from c't). This integration ensures that no connection to the LinkedIn servers is established when a page of our website containing such plugins is accessed. Only when you click on the LinkedIn button will a new browser window open and call up the LinkedIn page.

For information on the purpose and scope of data collection and the further processing and use of data by LinkedIn, as well as your rights in this regard and setting options to protect your privacy, please refer to LinkedIn's privacy policy at: <https://www.linkedin.com/legal/privacy-policy>.

1.4 YouTube plugin

Our website uses plugins from YouTube to integrate and display video content. The provider of the video portal is YouTube, LLC, 901 Cherry Ave, San Bruno, CA 94066, USA ("YouTube").

In order to increase the protection of your data when you visit our website, the YouTube plugins are not integrated into the page without restrictions, but only using an HTML link (so-called "Shariff" solution from c't). This integration ensures that no connection to the YouTube servers is established when a page

of our website containing such plugins is accessed. Only when you click on the YouTube button will a new browser window open and call up the YouTube page on which you can click the Like button. For information on the purpose and scope of data collection and the further processing and use of data by YouTube, as well as your rights in this regard and setting options to protect your privacy, please refer to YouTube's privacy policy at: <https://www.google.de/intl/de/policies/privacy>.

Contact form

If you contact us by e-mail or via a contact form, the data transmitted, including your contact details, will be stored in order to process your enquiry or to be available for follow-up questions. This data will not be passed on without your consent.

The data entered in the contact form is processed exclusively on the basis of your consent (Art. 6 para. 1 lit. a GDPR). You can withdraw your consent at any time. An informal notification by e-mail is sufficient to revoke your consent. The legality of the data processing operations carried out until the revocation remains unaffected by the revocation.

Data transmitted via the contact form will remain with us until you ask us to delete it, revoke your consent to storage or there is no longer any need to store the data. Mandatory statutory provisions - in particular retention periods - remain unaffected.

Data use and disclosure

We will not sell or otherwise market the personal data that you provide to us, e.g. by e-mail (e.g. your name and address or e-mail address), to third parties. Your personal data will only be processed for correspondence with you and only for the purpose for which you have provided us with the data. In order to process payments, we pass on your payment data to the credit institution commissioned with the payment.

Data that is automatically collected when you visit our website is only used for the aforementioned purposes. The data will not be used for any other purpose.

We assure you that we will not pass on your personal data to third parties unless we are legally obliged to do so or you have given us your prior consent.

SSL or TLS encryption

Our website uses SSL or TLS encryption for security reasons and to protect the transmission of confidential content, such as enquiries that you send to us as the site operator. You can recognise an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://" and by the lock symbol in your browser line.

If SSL or TLS encryption is activated, the data you transmit to us cannot be read by third parties.

§ 2

Storage duration

Personal data provided to us via our website will only be stored until the purpose for which it was entrusted to us has been fulfilled. Insofar as retention periods under commercial and tax law must be observed, the storage period for certain data may be up to 10 years.

§ 3

Rights of data subjects

As the data subject, you have the following rights vis-à-vis the controller with regard to the personal data concerning you in accordance with the statutory provisions:

3.1 Right of cancellation

Many data processing operations are only possible with your express consent. If the processing of your data is based on your consent, you have the right to revoke your consent to the processing of data at any time with effect for the future in accordance with Art. 7 para. 3 GDPR. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal. The storage of data for billing and accounting purposes remains unaffected by a revocation.

3.2 Right to information

In accordance with Art. 15 GDPR, you have the right to request confirmation from us as to whether we are processing personal data concerning you. If such processing is taking place, you have the right to information about your personal data processed by us, the purposes of the processing, the categories of personal data processed, the recipients or categories of recipients to whom your data has been or will be disclosed, the planned storage period or criteria for determining the storage period, the existence of a right to rectification, erasure or restriction of processing and the right to object to such processing. the criteria for determining the storage period, the existence of a right to rectification, erasure, restriction of processing, objection to processing, complaint to a supervisory authority, the origin of your data if it was not collected by us from you, the existence of automated decision-making including profiling and, if applicable, meaningful information on the logic involved and the scope and intended effects of such processing on you, as well as your right to be informed of the guarantees pursuant to Art. 46 GDPR if your data is transferred to third countries.

3.3 Right to rectification

In accordance with Art. 16 GDPR, you have the right to request the immediate correction of incorrect personal data concerning you and/or the completion of your incomplete data at any time.

3.4 Right to cancellation

You have the right to request the deletion of your personal data in accordance with Art. 17 GDPR if one of the following reasons applies:

- a) Your personal data are no longer necessary for the purposes for which they were collected or otherwise processed.
- b) You revoke your consent on which the processing was based pursuant to Art. 6 para. 1 lit. a or Art. 9 para. 2 lit. a GDPR and there is no other legal basis for the processing.
- c) You object to the processing pursuant to Art. 21 (1) GDPR and there are no overriding legitimate grounds for the processing, or you object to the processing pursuant to Art. 21 (2) GDPR.
- d) The personal data have been processed unlawfully.
- e) The deletion of personal data is necessary to fulfil a legal obligation under Union law or the law of the Member State to which we are subject.
- f) The personal data was collected in relation to information society services offered in accordance with Art. 8 para. 1 GDPR.

However, this right does not apply if the processing is necessary:

- a) to exercise the right to freedom of expression and information;
- b) for compliance with a legal obligation which requires processing by Union or Member State law to which we are subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in us;
- c) for reasons of public interest in the area of public health in accordance with Art. 9 para. 2 lit. h and i and Art. 9 para. 3 GDPR;
- d) for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Art. 89 para. 1 GDPR, insofar as the data subject's right is likely to render impossible or seriously impair the achievement of the objectives of that processing, or
- e) for the assertion, exercise or defence of legal claims.

If we have made your personal data public and we are obliged to delete it in accordance with the above, we will take appropriate measures, including technical measures, taking into account the available technology and the implementation costs, to inform data controllers who process the personal data that you, as the data subject, have requested them to delete all links to your personal data or copies or replications of this personal data.

3.5 Right to restriction of processing

You have the right to request the restriction of processing (blocking) of your personal data in accordance with Art. 18 GDPR. To do so, you can contact us at any time at the address given in the legal notice. The right to restriction of processing exists in the following cases

a) If you dispute the accuracy of your personal data stored by us, we generally need time to check this. You have the right to request the restriction of the processing of your personal data for the duration of the review.

b) If the processing of your personal data was/is carried out unlawfully, you can request the restriction of data processing instead of erasure.

c) If we no longer need your personal data, but you need it for the exercise, defence or assertion of legal claims, you have the right to request the restriction of the processing of your personal data instead of its erasure.

d) If you have lodged an objection pursuant to Art. 21 (1) GDPR, a balance must be struck between your interests and ours. As long as it has not yet been determined whose interests prevail, you have the right to request the restriction of the processing of your personal data.

If you have restricted the processing of your personal data, this data - apart from its storage - may only be processed with your consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the European Union or of a Member State.

3.6 Right to information

If you have asserted the right to rectification, erasure or restriction of processing against us, we are obliged to notify all recipients to whom your personal data has been disclosed of this rectification or erasure of the data or restriction of processing, unless this proves impossible or involves a disproportionate effort. In accordance with Art. 19 GDPR, you have the right to be informed about these recipients upon request.

3.7 Right not to be subject to a decision based solely on automated processing, including profiling

In accordance with Art. 22 GDPR, you have the right not to be subject to a decision based solely on automated processing - including profiling - which produces legal effects concerning you or similarly significantly affects you.

This does not apply if the decision

a) is necessary for the conclusion or fulfilment of a contract between you and us,

b) is authorised by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard your rights and freedoms and legitimate interests; or

c) with your express consent.

However, the decisions in the cases referred to in (a) to (c) may not be based on special categories of personal data pursuant to Art. 9 para. 1 GDPR, unless Art. 9 para. 2 lit. a or lit. g applies and appropriate measures have been taken to protect the rights and freedoms and your legitimate interests.

In the cases referred to in (a) and (c), we will take appropriate measures to protect your rights and freedoms and your legitimate interests, including at least the right to obtain human intervention on the part of the controller, to express your point of view and to contest the decision.

3.8 Right to data portability

If the processing is based on your consent pursuant to Art. 6 para. 1 lit. a GDPR or Art. 9 para. 2 lit. a GDPR or on a contract pursuant to Art. 6 para. 1 lit. b GDPR and is carried out using automated procedures, you have the right, pursuant to Art. 20 GDPR, to receive your personal data that you have provided to us in a structured, common and machine-readable format and to transfer it to another person responsible or to request that it be transferred to another person responsible, insofar as this is technically feasible.

3.9 Right of objection

Insofar as we base the processing of your personal data on the balancing of interests pursuant to Art. 6 para. 1 lit. f GDPR, you have the right to object to the processing of your personal data at any time for reasons arising from your particular situation; this also applies to profiling based on this provision. The respective legal basis on which processing is based can be found in this privacy policy. If you lodge an objection, we will no longer process your personal data concerned unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or the processing serves the establishment, exercise or defence of legal claims (objection pursuant to Art. 21 (1) GDPR).

If your personal data are processed for the purpose of direct marketing, you have the right to object at any time to the processing of personal data concerning you for the purpose of such marketing; this also applies to profiling insofar as it is associated with such direct marketing. If you object, your personal data will subsequently no longer be used for the purpose of direct marketing (objection pursuant to Art. 21 (2) GDPR).

Notwithstanding Directive 2002/58/EC, you have the option of exercising your right to object in connection with the use of information society services by means of automated procedures that use technical specifications.

3.10 Right to lodge a complaint with the competent supervisory authority pursuant to Art. 77 GDPR
In the event of violations of the GDPR, data subjects have the right to lodge a complaint with a supervisory authority, in particular in the Member State of their habitual residence, place of work or place of the alleged violation. The right to lodge a complaint is without prejudice to any other administrative or judicial remedies.

The supervisory authority responsible for us is

Bavarian State Office for Data Protection Supervision

Promenade 18

91522 Ansbach

Postal address:

P.O. Box 1349, 91504 Ansbach

Phone: 0981/180093-0

E-mail: poststelle@lda.bayern.de

Internet: <https://www.lda.bayern.de>

Validity and amendment of this privacy policy

This privacy policy applies from 1 January 2024. We reserve the right to amend this privacy policy at any time in compliance with the applicable data protection regulations. This may be necessary, for example, to comply with new legal provisions or to take account of changes to our website or new services on our website. The version available at the time of your visit applies.

If this Privacy Policy is amended, we intend to post changes to our Privacy Policy on this page so that you are fully aware of what personal information we collect, how we process it and under what circumstances it may be disclosed.